

**EVERETT PUBLIC SCHOOLS**  
Employee Assistance Program Report

Report ID : EAOO0005D  
Report Run Date : Oct 26, 2014



**RIDDLE NITA**  
14100 MAGELLAN DRIVE  
ST LOUIS, MO, 63043

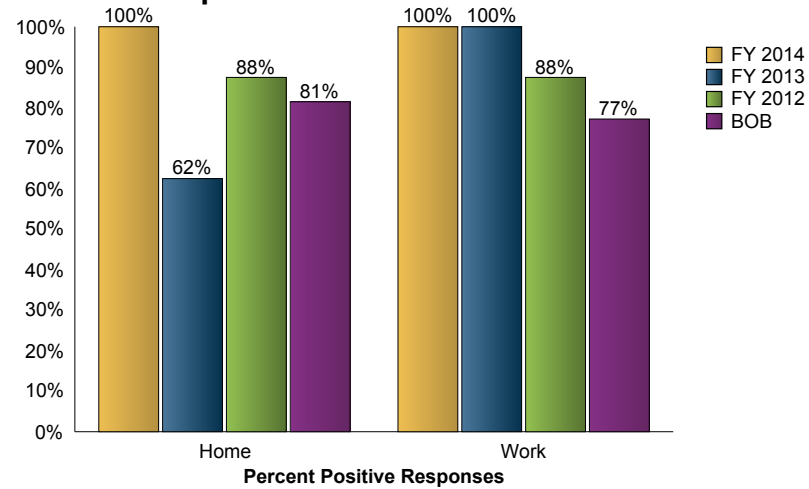
Jan 1, 2014 - Sep 30, 2014

**Magellan**  
HEALTHCARE<sup>SM</sup>

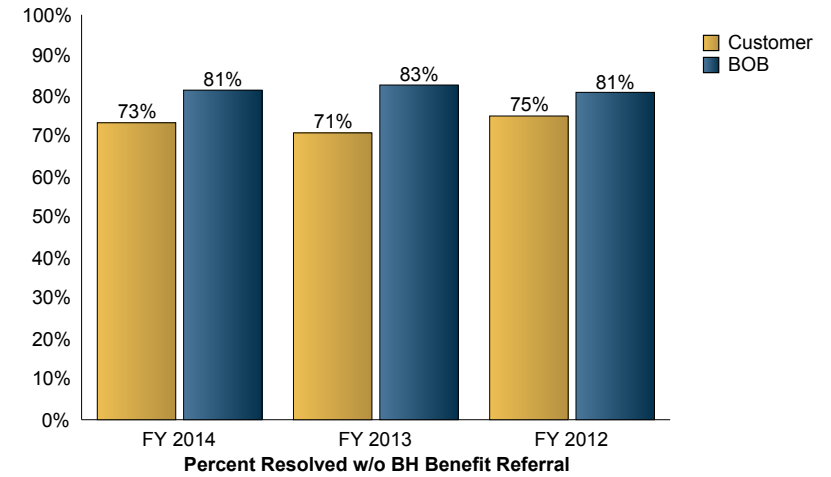
## Outcomes

Jan 1, 2014 - Sep 30, 2014

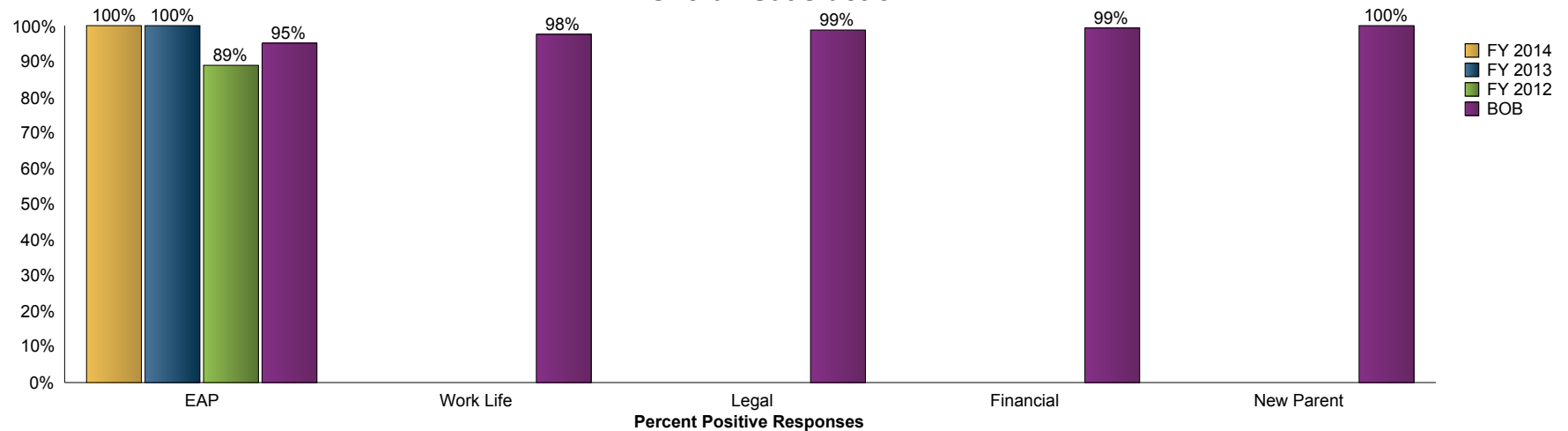
### Improvement in Home and Work



### Counseling Cases Resolved Within the EAP



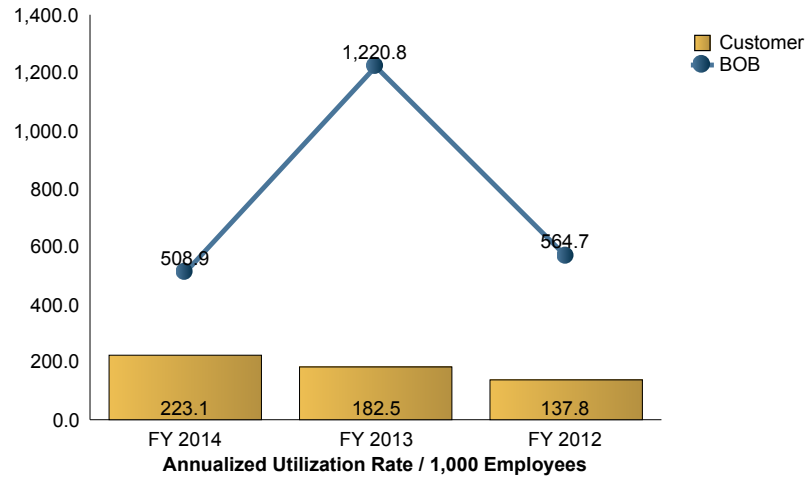
### Overall Satisfaction



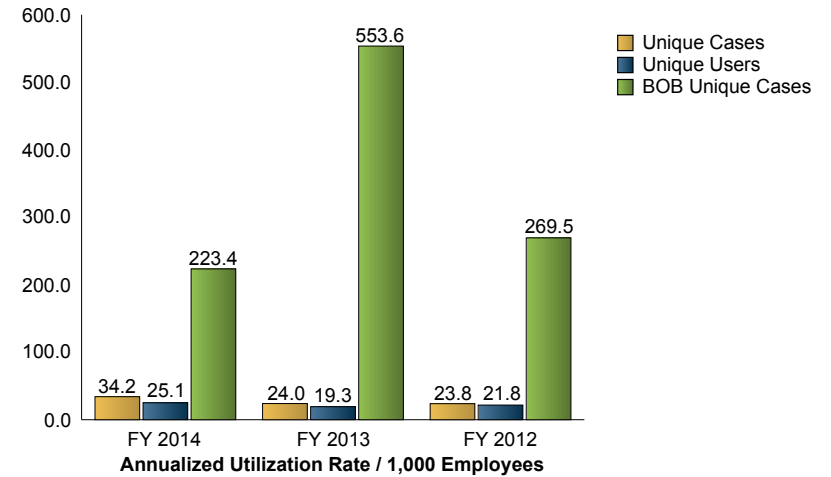
## Utilization

Jan 1, 2014 - Sep 30, 2014

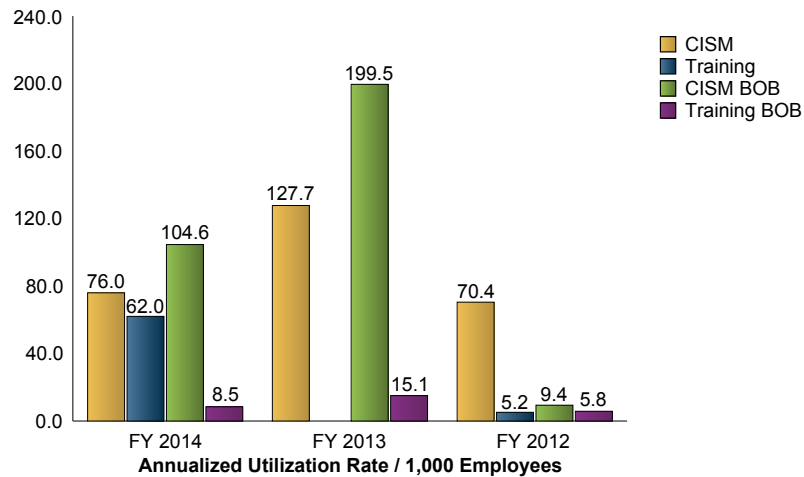
### Overall Utilization



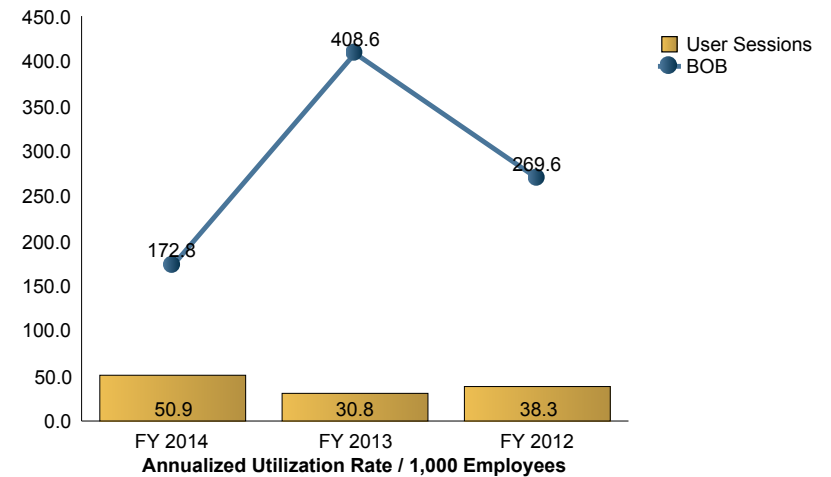
### Counseling and Consultations



### Training and CISM



### Website User Sessions



## Counseling Cases: Top 10 Problem Types and Referrals

Jan 1, 2014 - Sep 30, 2014

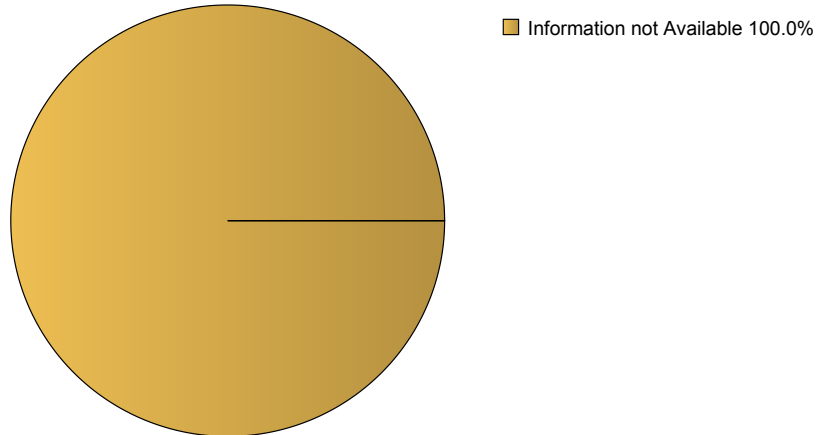
Top 10 Most Common Problem Types	FY 2014		FY 2013		FY 2012	
	Number	% of Problem Types	Number	% of Problem Types	Number	% of Problem Types
Depression	5	22.7%	6	20.0%	4	19.0%
Other	5	22.7%	8	26.7%	4	19.0%
Family/Children	3	13.6%	1	3.3%	2	9.5%
Marital	3	13.6%	6	20.0%	4	19.0%
Bereavement/Loss	2	9.1%	2	6.7%	1	4.8%
Interpersonal Relationship	2	9.1%	2	6.7%	1	4.8%
Other Compuls Disord					1	4.8%
Psychological					1	4.8%
Other's Emotional Health			1	3.3%		
All Others	2	9%	4	13%	3	14%

Top 10 Referral Types	FY 2014		FY 2013		FY 2012	
	Number	% of Referrals Made	Number	% of Referrals Made	Number	% of Referrals Made
Behavioral Health: Outpatient	4	50.0%	5	35.7%	4	33.3%
Self-Help:Other			2	14.3%		
Medical/Physical			2	14.3%	2	16.7%
Community Social Services	2	25.0%			2	16.7%
12 Step Programs	2	25.0%	1	7.1%	2	16.7%
Referral Not Listed			2	14.3%		
Psychiatric: Psychiatrist			1	7.1%	1	8.3%
All Others			1	7%	1	8%

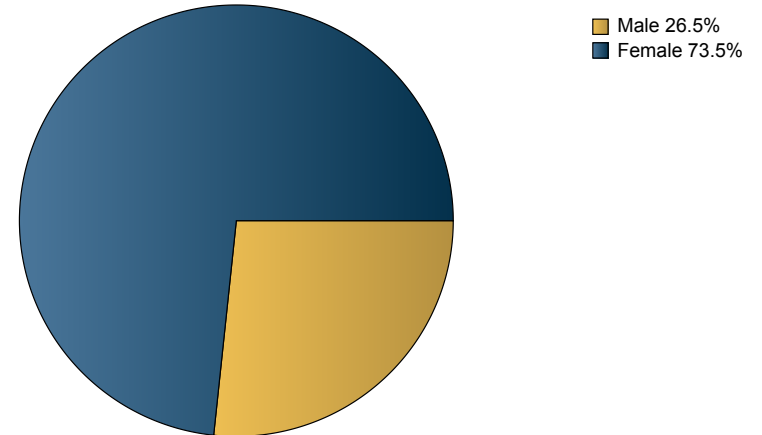
## Demographics and Referral Source: Top 5 Percent of Total

Jan 1, 2014 - Sep 30, 2014

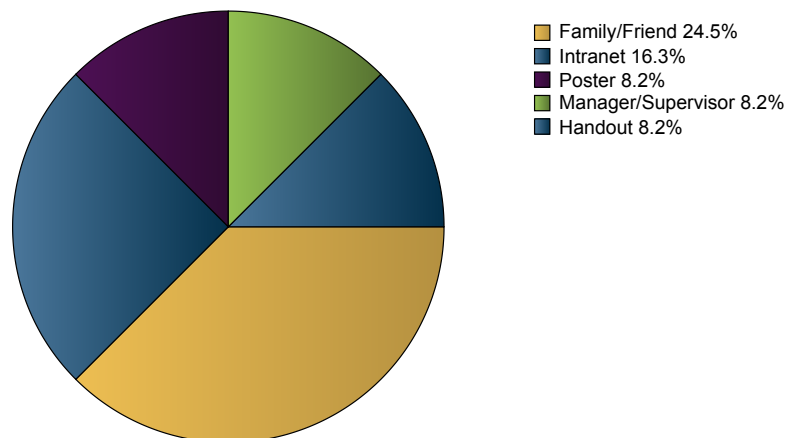
### Age



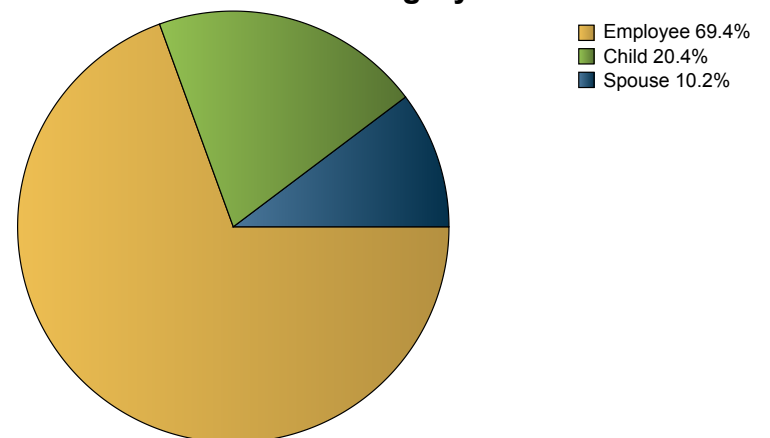
### Gender



### Information Source



### Client Category



## Data Summary

Jan 1, 2014 - Sep 30, 2014

	FY 2014			FY 2013			FY 2012		
	Total	Annualized*	%	Total	Annualized*	%	Total	Annualized*	%
Overall Utilization	320	223.1	22.3%	350	182.5	18.2%	266	137.8	13.8%
<b>Utilization</b>									
Counseling and Consultation Cases	49	34.2	3.4%	46	24.0	2.4%	46	23.8	2.4%
Training Participants	89	62.0	6.2%				10	5.2	0.5%
CISM Participants and Event Consultations	109	76.0	7.6%	245	127.7	12.8%	136	70.4	7.0%
Website User Sessions	73	50.9	5.1%	59	30.8	3.1%	74	38.3	3.8%
<b>Service Activity</b>									
Legal/Financial Services				1	0.5	0.1%			

## Unique User Summary

FY 2014				FY 2013				FY 2012			
EE Count	Unique Users	Annualized EEs / 1,000*	%	EE Count	Unique Users	Annualized EEs / 1,000*	%	EE Count	Unique Users	Annualized EEs / 1,000*	%
1,918	36	25.1	2.5%	1,918	37	19.3	1.9%	1,925	42	21.8	2.2%

\*Annualized rates are based on 1,000 Employees

**Thank You for Partnering with Magellan**



**Magellan**  
HEALTHCARE<sup>SM</sup>